



## **County of Dinwiddie County Employee of the Year**

### **Dorothy Alston**

With 29 years of service, Dorothy Alston's contributions to the citizens of Dinwiddie County are immeasurable. In a workplace that has continuous interactions with the public, Dorothy serves as the initial point of contact for most who visit or call the Commissioner of the Revenue's office. She ensures each citizen contact begins with a welcoming, encouraging, and professional interaction. All co-workers who encounter Dorothy receive the same professional courtesy.

As with any position requiring public contact, Dorothy is often faced with individuals who are frustrated, unhappy, loud, and rude. Her ability to diffuse these situations is like none other. Even in these situations, Dorothy maintains her composure and provides a level of respect and professionalism that cannot be matched.

Dorothy's contributions extend beyond her exceptional customer service and carry into her additional responsibilities. Instead of becoming complacent in her position, she is always willing to take on new challenges and responsibilities. This has been evident through her willingness to learn Laserfiche (the County's electronic records management system) and participate in various training opportunities offered. As most recent as 2016, Dorothy welcomed the opportunity to take on the additional task of processing Tax Relief applications; she handled this responsibility seamlessly.

Dorothy's service to the community goes beyond her position with the County. She is an active member of Little Zion Baptist Church where she dedicates countless hours as the Financial Secretary. Additionally, she is an avid supporter and advocate for Relay for Life.

Dorothy carries out these commitments all while being the sole caregiver for her mother and aunt.

The true impact of Dorothy's dedication and commitment to her position, her co-workers, and the Citizens of Dinwiddie County is far too great to be quantified. For 29 years, Dorothy has tirelessly devoted her career to serving her fellow citizens. She is truly a dedicated public servant. For this level of commitment, the County and all those she has interacted with throughout her years of endless service, have and will continue to reap the benefits of her contributions.