



Citizen Check Program

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“The definition of a good neighbor: someone to be trusted; a courteous, friendly source of help when help is needed; someone you can count on; someone who cares.”

-Edward B. Rust, Jr.



Dinwiddie County Citizen Check Program



www.Dinwiddieva.us



Citizen Check Program Description

Dinwiddie County's Citizen Check Program was developed as a way to enhance the safety of some of our most-vulnerable citizens and provide peace of mind to those who care about them.

Citizens enrolled in the program will receive telephone calls from Dinwiddie County Emergency Communications on a regular basis. During these calls, a Communications Officer will talk briefly with the citizen to make sure that all is well.

If there is no answer when the initial call is made, the Communications Officer will leave a message requesting a call back. In the absence of a call-back, the Communications Officer will make a second call within 24 hours. If the citizen cannot be reached, the Sheriff's Office will dispatch a deputy to perform a "Well-Check".

Who is Eligible?

Citizens of Dinwiddie County, who can answer "yes" to two or more of these statements, are eligible for the Citizen Check Program:

- ◇ I am 60 years of age or older and live alone.
- ◇ I do not have relatives that live nearby to check-on or assist me.
- ◇ I have a medical condition.



Frequently Asked Questions:

◆ **Is there a participation fee?**

No, this is a free service offered through Dinwiddie County Emergency Communications and Sheriff's Office.

◆ **What happens if there is no response, the line is busy or the answering machine picks up?**

If there is no answer to the initial call, the Communications Officer will leave a message requesting a call-back. If the citizen has not called back in 24 hours, the Communications Officer will make a second call. If there is no answer at this point, a Dinwiddie County Sheriff's Deputy will be dispatched to perform a "Well-Check" at the residence.

◆ **What information will I be asked to provide?**

Participants will be asked to provide basic information, to include full name, address, phone number, emergency contact (closest relative), details regarding their medical condition, and their doctor's name and contact information.

◆ **Will the information I provide be secure?**

Absolutely! All information will be kept confidential in accordance with Dinwiddie County policy.