

IMPORTANT NOTICE TO TAXPAYERS

As of January 17, 2023, we are LIVE on the new Avenity Commissioner/Treasurer Tax System.

The Taxpayer Portal will be available beginning the week of January 23, 2023

Our website has many new features for you to explore. The **Taxpayer Portal Frequently Asked Questions (FAQ's)** will be your guide to maneuvering through the new system.

The first step is registering in the new system. You can register through the website. Your **NEW** account number, printed on your bill, will be critical to registering on the Avenity system. **Please note:** In order to take advantage of new features, you will need to [register](#) in the Avenity system.

The registration process is as follows:

- Your social security number **OR** DMV customer number **AND** your new account number found on your bill **OR** vehicle title number can be used to register. To ascertain any other account numbers, please email Treasurer@dinwiddieva.us for assistance. It is important to provide your phone number so that you may be contacted if necessary.
- If all of your accounts are not visible, you may choose to send a message to the Commissioner's Office via the portal under the "Services" tab to request that your accounts be merged. Please allow 48 hours for any changes to become effective.

If you are a **REAL ESTATE ONLY** taxpayer or a taxpayer who does not wish to register in the new system, you may use the "GUEST" feature to pay your taxes by entering your account number (printed on your bill).

PLEASE SEE THE REVERSE SIDE FOR PAYMENT OPTIONS AS THESE HAVE CHANGED SINCE YOU LAST RECEIVED A BILL.